Ten Priorities for Hybrid Cloud, Containers, and DevOps in 2017
EMA Research Report and Decision Guide for Enterprise

ENTERPRISE MANAGEMENT ASSOCIATES® (EMA™)
VENDOR RECOMMENDATION REPORT
Written by Torsten Volk
June 2017
INTRODUCTION

This Enterprise Management Associates® (EMA™) decision guide focuses on how enterprises should manage hybrid cloud, containers, and DevOps to provide their business with an optimal IT environment where innovation can be delivered in the most efficient and effective manner.

Why You Should Read This Research Report

IT and software development decision makers and influencers will learn the following:

TEN PRIORITIES FOR EFFICIENTLY MANAGING HYBRID CLOUD, CONTAINERS, AND DEVOPS.

CONCRETE EMA RECOMMENDATIONS FOR EFFECTIVELY IMPLEMENTING THESE PRIORITIES.

EMA TOP THREE PRODUCTS TO OPTIMALLY IMPLEMENT EACH RECOMMENDATION.

Research Methodology

All research results in this report are based on EMA's survey of 260 randomly-selected North American enterprises with 500 or more employees across all industries. Clustering these survey results by theme led to our ten priorities. EMA analysts examined each of these priorities within the context of today’s key challenges of leveraging containers, hybrid cloud, and machine learning to reach the optimal compromise between rapid software releases and reliability of IT operations.

IN A NUTSHELL: 2017 TOP PRIORITIES

- Control your hybrid cloud cost.
- Enforce security and compliance.
- Private cloud is coming back.
- Plan for container management.
- Demand single pane of glass monitoring.
- Evaluate hyperconverged systems for your scale-out cloud.
- Focus on integration between cloud and data centers.
- Push your developers toward serverless functions.
- Bring automation and full visibility to your DevOps process.
- Evaluate machine learning for operations management.
INTRODUCTION

What Are the EMA Top Three?
EMA’s Top Three products were selected because they enable customers to address the ten key IT operations priorities in 2017 in a convincing and often innovative manner. Please regard this report as a guide to help IT influencers and decision makers in their project planning and vendor selection processes. It is not a feature-by-feature comparison of all included vendors. In certain cases, EMA included products that are still in a late beta or preview stage simply to recognize a vendor’s excellent alignment with research results. On the other hand, you may miss more traditional products that did not make it into the report, simply because newcomers took their spot.

EMA TOP THREE VENDORS ADDRESS HYBRID CLOUD, CONTAINER, AND DEVOPS CHALLENGES IN AN INNOVATIVE AND CONVINCING MANNER.

Market Metrics
Based on EMA research, the total market for hybrid cloud and container management tools is currently growing at a fast pace. In 2017, enterprises are becoming serious about moving traditional bread-and-butter applications to private and public clouds. Over the following 12 months, customers will move another 19 percent of their current data center workloads to a public cloud and 12 percent to a private one. Please dive into this report for a wealth of market metrics.

Key Disruptors in 2017: Containers and Machine Learning
Container management and machine learning are the two fastest-growing hybrid cloud topics in 2017. 68 percent of enterprises are exploring container strategies today. The rapid growth in containers also intensifies the pressure to leverage machine learning-driven IT operations to cope with the added operational complexity, which is caused by applications consisting of short-lived microservices hosted on portable containers and shared between multiple apps. 2017 is the year when machine learning will need to come out of its shell and do much more than just anomaly detection.

From the Software-Defined Data Center to the Business-Defined Hybrid Cloud
Enterprise customers are ready to take the step from a software-defined data center to a state where applications are provisioned and managed in an automated and policy-based manner. Development teams should no longer have to manually specify the exact types of servers and storage infrastructure they require, but the business-defined hybrid cloud needs to “understand” each application’s security, compliance, performance, and cost requirements. They must also make the most efficient placement decision and enable proactive operations management driven by constantly-changing business priorities.
HYBRID CLOUD COST CONTROL

IMPORTANCE OF HYBRID CLOUD COST CONTROL

#1

ENTERPRISES USING 4 OR MORE PUBLIC CLOUDS

35%

ENTERPRISES EVALUATING CONTAINERS

68%

"THE ‘CONTAINER REVOLUTION’ MAKES COST CONTROL EVEN MORE IMPORTANT, AS IT OFFERS EXPONENTIALLY MORE DEPLOYMENT OPTIONS FOR YOUR APPLICATIONS."

– CTO, MAJOR MORTGAGE BROKER

2017 Key Cloud Priorities

<table>
<thead>
<tr>
<th>Priority</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost control in the hybrid cloud</td>
<td>42%</td>
</tr>
<tr>
<td>Faster provisioning of services to the line of business</td>
<td>36%</td>
</tr>
<tr>
<td>Problem prioritization based on business goals</td>
<td>32%</td>
</tr>
<tr>
<td>Earlier anticipation of service degradations</td>
<td>29%</td>
</tr>
<tr>
<td>Eliminate idle virtual machines</td>
<td>29%</td>
</tr>
<tr>
<td>Downsizing underutilized virtual machines</td>
<td>29%</td>
</tr>
<tr>
<td>Using reserved public cloud instances where appropriate</td>
<td>24%</td>
</tr>
<tr>
<td>None of the above</td>
<td>9%</td>
</tr>
</tbody>
</table>
### EMA TOP THREE: HYBRID CLOUD COST CONTROL

#### TOTAL MARKET: HYBRID CLOUD COST CONTROL
- **Size:** >$12.8 Billion
- **Saturation:** Medium
- **Growth Rate:** Fast
- **Maturity:** Moderate
- **Key Trends:** Containers, Multi-Cloud, Machine Learning
- **Risk of Disruption:** Low

#### MULTI-CLOUD MANAGERS
- **Cisco CloudCenter**
- **IBM Cloud Automation Manager**
- **RightScale Cloud Management Platform**

#### PRIVATE CLOUD PLATFORMS
- **Embotics Cloud Commander**
- **OnApp Cloud Platform**
- **VMware vRealize Automation**

#### CLOUD OPTIMIZATION
- **Cirba Densify**
- **Cloudability**
- **VMware vRealize Business for Cloud**

#### RAPID ROI UTILITIES
- **CloudRanger**
- **GorillaStack**
- **ParkMyCloud**

#### EMA Market Metrics Size:
- **Cisco CloudCenter:** >$800 Million
  - **Saturation:** Low
  - **Growth Rate:** Fast
  - **Maturity:** Moderate
  - **Key Trends:** Containers, Multi-Cloud Adoption
  - **Risk of Disruption:** Low

- **Embotics Cloud Commander:** >$10 Billion
  - **Saturation:** Low
  - **Growth Rate:** Moderate
  - **Maturity:** Low
  - **Key Trends:** Multi-Cloud Adoption, Hyperconverged
  - **Risk of Disruption:** Medium

- **Cirba Densify:** >1 Billion
  - **Saturation:** Low
  - **Growth Rate:** Fast
  - **Maturity:** Early
  - **Key Trends:** Containers, Machine Learning
  - **Risk of Disruption:** Medium

- **CloudRanger:** >$300 Million
  - **Saturation:** Low
  - **Growth Rate:** Moderate
  - **Maturity:** Moderate
  - **Key Trends:** Multi-Cloud, Public Cloud, Containers
  - **Risk of Disruption:** Moderate

#### Pie Chart
- **Private Cloud Platforms:** 83%
- **Simple Utilities:** 2%
- **Multi-Cloud Managers:** 7%
- **Cloud Optimization:** 8%
HYBRID CLOUD COST CONTROL IS THE #1 IT OPERATIONS INITIATIVE IN 2017

ENTERPRISES NAMING “COST CONTROL” AS THEIR NUMBER ONE IT OPERATIONS PRIORITY.

42%

DATA CENTER APPLICATIONS MOVING TO PUBLIC CLOUD IN 2017

19%

SHARE OF AMAZON CUSTOMERS COMPLAINING ABOUT COST INEFFICIENCIES

42%

SHARE OF ENTERPRISES UNABLE TO IDENTIFY THE MOST COST-EFFICIENT CLOUD

40%
To address the cost challenge, EMA recommends enterprises consider four product categories (multi-cloud management, private cloud platforms, cloud optimization software, and rapid ROI tools) that follow different approaches and can, in some instances, be combined. The EMA Top Three listings are a good starting point for this evaluation, especially the category of “rapid ROI tools,” which can easily be tried out and the results evaluated in a brief period of time.

**UNPREDICTABLE BILLS**
- Cloud bills are higher than expected

**WASTE**
- Inefficient use of cloud resources

**VENDOR LOCK-IN**
- Inability to move away from a cloud due to contractual or technological dependencies

**PUBLIC CLOUD ADOPTION**

- 35% Adoption of 4 or more public clouds
- 21% No public cloud adopted
- 18% Adoption of 1 public cloud
- 16% Adoption of 2 public clouds
- 10% Adoption of 3 public clouds
## EMA RECOMMENDATIONS:
### COST CONTROL FOR MULTI-CLOUD MANAGERS AND CONTAINERS

<table>
<thead>
<tr>
<th>RECOMMENDATIONS</th>
<th>EMA TOP THREE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Evaluate multi-cloud managers:</strong> Multi-cloud management tools can provide the governance and automation layer needed to make application placement decisions under full information.</td>
<td>Cisco CloudCenter</td>
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<tr>
<td></td>
<td>IBM Cloud Automation Manager</td>
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<tr>
<td></td>
<td>RightScale Cloud Management Platform</td>
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<tr>
<td><strong>Also include traditional private cloud management platforms into the evaluation:</strong> Most traditional cloud management platforms no longer exclusively focus on on-premise clouds, but in many cases turned into versatile multi-cloud deployment and operations tools.</td>
<td>Embotics Cloud Commander</td>
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<td></td>
<td>OnApp Cloud Platform</td>
</tr>
<tr>
<td></td>
<td>VMware vRealize Automation</td>
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<tr>
<td><strong>Evaluate cloud optimization tools:</strong> Hybrid cloud and container optimization tools aim to minimize operations cost while considering compliance, security, performance, and availability. They can therefore be valuable tools for cloud transformation and optimization.</td>
<td>Cirba Densify</td>
</tr>
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<td></td>
<td>RightScale Optima</td>
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<td></td>
<td>VMware vRealize Automation</td>
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<tr>
<td><strong>Consider simple tools with large impact:</strong> Evaluate tools that are quick to implement and help harvest &quot;low-hanging fruit.&quot;</td>
<td>CloudRanger</td>
</tr>
<tr>
<td></td>
<td>GorillaStack</td>
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About Enterprise Management Associates, Inc.

Founded in 1996, Enterprise Management Associates (EMA) is a leading industry analyst firm that provides deep insight across the full spectrum of IT and data management technologies. EMA analysts leverage a unique combination of practical experience, insight into industry best practices, and in-depth knowledge of current and planned vendor solutions to help EMA’s clients achieve their goals. Learn more about EMA research, analysis, and consulting services for enterprise line of business users, IT professionals, and IT vendors at www.enterprisemanagement.com or blogs.enterprisemanagement.com. You can also follow EMA on Twitter, Facebook, or LinkedIn.

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